

Raptor Run Fundraising Website Frequently Asked Questions (FAQs):

1. Q - How do I create my Family's Personalized Raptor Run Fundraising Webpage?

A – To begin, go to <https://pledgestar.com/MICSRaptorRun/> and then follow the prompts.

If more examples are needed on how to accomplish this task please watch the tutorial video:

[How to create your Family's Personalized Raptor Run Fundraising Webpage](#)

2. Q - How do I make a Raptor Run Donation?

A – To begin, use the Family's Personalized Raptor Run Fundraising Link and follow the prompts.

If you are donating cash please select the Check option and print the confirmation page to include with the cash being sent in.

If more examples are need on how to accomplish this task please watch the tutorial video:

[How to make a Raptor Run Donation](#)

3. Q – How can I get a Receipt for my Raptor Run Donation?

A – All donations recorded on a Family's Fundraising Webpage will be receipted (Check/Cash/Credit Card). Credit Card Donations are receipted immediately when the donation is made online. Check/Cash Pledges recorded on a Family's Fundraising Webpage are receipted when MICS records the Check/Cash Donation as received (please send Checks/Cash to MICS in the RAPTOR RUN ENVELOPE TICKET #4). If you cannot locate your receipt in your email please contact PledgeStar at 1-888-598-7510 (11am-9pm EST) for further assistance.

4. Q – I created my Family Fundraising Webpage, but I cannot find my unique URL link to share with Friends/Family?

A – Use the direct link provided in the email you received from PledgeStar when you created an account OR got to <https://pledgestar.com/MICSRaptorRun>, then click "Already Registered" and type your email/password you used when you created your account. Once signed in, you must send an email to at least one family/friend/yourself to have your unique URL link created. You can find the sharable link to your Family Fundraising Webpage at the bottom of the screen (where you can make changes to the account and send emails). If you have additional questions about your account please contact PledgeStar at 1-888-598-7510 (11am-9pm EST) for further assistance.

5. Q - Can I still use a paper Raptor Run Pledge Form for Friends and Family?

A – Yes, if you are collecting cash/check donations. However, the Raptor Run Pledge form does not need to be turned in if you have created an online Family Fundraising Webpage then enter all the donations from your Paper Pledge Form into your Family Fundraising Webpage. Please turn in your Raptor Run Envelope Ticket #4 with any collected cash/checks. By entering all donations on the online Family Fundraising Webpage, it will ensure each Donor receives a receipt for their donation.

6. Q – How to I make a Raptor Run Business Sponsor Donation?

A – Go to www.micssoar.org/rrbusiness (accepts Credit Card, PayPal, Check or Cash Payments)

- Donation must be received by Sept 19th to have your Business Name included on 1300+ t-shirts
- Check/Cash Donations must be sent to MICS following the directions in Confirmation email
- Our Volunteers will add the donation to your Family's Raptor Run Donations

7. Q - Can I use a paper Raptor Run Business Sponsor Form?

A – Yes, you can submit a paper Raptor Run Business Sponsor Form with Check/Cash. We prefer the Raptor Run Business Sponsor information is entered online at www.micssoar.org/rrbusiness to ensure that the business name is exactly as the business wants it to appear on the t-shirts. Online/paper forms and payment must be received by September 19th to be included on the Raptor Run t-shirts. Otherwise, we will gladly accept donations online after the deadline.

NOTE: You do not need to turn in a paper Raptor Run Business form if the business information was entered online at www.micssoar.org/rrbusiness.

8. Q – My Company will Match the Raptor Run Donation. What do I do to get credit for my student?

A – Notify us of the Matching Gift and our Volunteers will add it to your Family’s Raptor Run Donations

- Email us at soarfoundation@micssoar.org and/or
- Fill in the *Matching Gift* Section on the Raptor Run Envelope Ticket #4

9. Q – How can I edit my Family’s Raptor Run Fundraising webpage after it’s been created?

A – Use the direct link provided in the email you received from Pledgestar when you created an account

OR go to <https://pledgestar.com/MICSRaptorRun/>, click “Already Registered” and type your email/password. Once signed in, you can edit your Family Fundraising Webpage information, send additional emails to family/friends, monitor donations and find a sharable link to your Family Fundraising Webpage. If you have additional questions about your account, please contact PledgeStar at 1-888-598-7510 (11am-9pm EST) for further assistance.

10. Q – If I have more than one child on my Family Fundraising Webpage and someone donates \$100 does that go to one child or does it split evenly with all children? Can I specify only one child on the Family Fundraising Webpage to receive a donation?

A – It will split evenly with all children on the Family Fundraising Webpage. You cannot single out just one child (if there are multiple listed on the webpage) for a donation online. If you wish to have only one child (on a webpage with more than one child) receive the donation then send in the donation to MICS and specify the donation to go to the one specific child only.

11. Q – I want my children to reach \$100 for the blue prize ticket and my Family Fundraising Webpage says I have collected \$100. Does that mean all my kids qualify for the Blue Prize Ticket?

A – Each child must collect \$100 in order to qualify for the Blue Prize Ticket. You can view the exact amounts donated to each child by logging into your Family Fundraising Webpage at <https://pledgestar.com/MICSRaptorRun> and then under the “Enter Students” you will see the amount of money per child. EXAMPLES: If you have 1 child on your Family Fundraising Webpage and the amount donated says \$100 then your child has qualified for the Blue Prize Ticket. If you have 2 children on your Family Fundraising Webpage and the amount donated says \$100 then each child has been credited with \$50 each and they do not yet qualify for the Blue Prize Ticket and will need to collect another \$100 in total to qualify.